

BHCON (Behavioral Health Connect) is a crisis response team comprised of a Crisis Intervention Team trained Deputy and a UCHealth Behavioral Health Clinician.

 **986**  
9-1-1 CALLS  
FOR SERVICE

BHCON made contact with the client 82% of the time when responding to 9-1-1 calls, and 49% of the time at initial referral. Referrals can come from internal or external agencies.

 **206**  
REFERRALS

 **1,178**  
FOLLOW-UPS

The team successfully reached out to clients 58% of the time after initial contact to provide continual support. BHCON also follows up with mental health providers to ensure clients receive the care they need.

 **507**  
ADMINISTRATIVE  
CALLS

»»» The Sheriff's Office received **4,282** Mental Health Calls «««

**99%**  
CALLS  
DIVERTED  
FROM JAIL

**85%**  
CALLS  
DIVERTED  
FROM ED

2020 Spotlight

BHCON was able to respond to **57% more 9-1-1 calls** for service in 2020 than in 2019, as well as release **119% more cover cars**.

Call Types

**65%** Check the Welfare & Suicide Related Calls

Additionally, BHCON responded to calls such as Disturbance, Criminal Trespass, Safe 2 Tell, and Suspicious Incident.

Call & Referral Dispositions

**55%** Treated in Place

Treating in Place eliminates the need to remove individuals from their home/ school by providing immediate intervention/ resources.

**12%** Mental Health Hold

When an individual is an immediate danger to self or others or is gravely disabled, a licensed clinician or a law enforcement officer may place the person on a 72-hour mental health hold.

**577** Cover Cars Released

When multiple Deputies respond to the scene of a 9-1-1 call, BHCON may release the responding Deputies back into service while BHCON remains on-scene.

Notes of Appreciation for BHCON

*"I appreciate you ladies more than you will ever know"*

*"I am forever grateful for the woman that made a genuine difference in my life permanently"*

*"I appreciate all of your help along with all of the other deputies. I am doing much better than I was. I do appreciate this more than you know!"*

*"Thanks for all your help"*

