

# Know Your Rights

## Children and Minors

“Children” is anyone under the age of eighteen.



### As a minor receiving care you, along with your parent/guardian, have the right to:

- Be involved in all decisions involving your care
- Screenings and assessments that are understood by and considerate of you
- Service planning that involves you and supports transition to other services or settings, as needed
- Give informed consent for all treatment and procedures
- Care that is free from discrimination
- Know the members of the team providing your care
- Know who to contact with complaints related to your care and the freedom to do so without fear of it affecting your care
- Sign an advance directive (living will), if allowed by law, and expect it to be followed by your healthcare team, if legal to do so
- Receive, upon request, the estimated cost of care
- Be informed about any teaching programs involved in your care and consent to or refuse involvement
- Receive care in a safe setting that is free of abuse
- Be free from the improper application of restraints or seclusion
- Be notified when any referrals have financial benefit for current care facility



### If you feel your patient rights have been violated:

You can file a complaint with any of the following.

#### BEHAVIORAL HEALTH ADMINISTRATION

- 🌐 [Online Form](#)
- 🌐 [Online Form \(en Español\)](#)
- ✉ [CDHS\\_BHA\\_complaint@state.co.us](mailto:CDHS_BHA_complaint@state.co.us)
- 📞 303-866-7191

#### CHILDREN'S HOSPITAL COLORADO

- 🌐 [Online Form](#)
- 📞 720-777-1010 for Denver Metro locations
- 📞 719-305-1010 for Colorado Springs location

#### DEPARTMENT OF REGULATORY AGENCIES (DORA) COLORADO CIVIL RIGHTS DIVISION

- 🌐 [Online Form](#)
- ✉ [DORA\\_CCRDInvestigations@state.co.us](mailto:DORA_CCRDInvestigations@state.co.us)
- 📞 303-894-2997

#### DEPARTMENT OF REGULATORY AGENCIES (DORA) DIVISION OF PROFESSIONS AND OCCUPATIONS

- 🌐 [Online Form](#)
- ✉ [dora\\_dpo\\_licensing@state.co.us](mailto:dora_dpo_licensing@state.co.us)
- 📞 303-894-7800

#### COLORADO DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT

- ✉ [cdphe.hfdintake@state.co.us](mailto:cdphe.hfdintake@state.co.us)  
Subject line: [Relevant health care entity type],  
Complaint Intake
- 📍 See entity below

<b>Ambulatory Surgical Center</b> 303-692-2827	<b>Assisted Living Residence</b> 303-691-4045 1-800-886-7689, ext. 4045	<b>Dialysis Center</b> 303-692-2827
<b>Home Care Agency and Hospice</b> 303-692-2910 1-800-842-8826	<b>Hospital</b> 303-692-2827 1-800-886-7689, ext. 2827	<b>Nursing Home</b> 303-692-2442 1-800-886-7689, ext. 2442
<b>Providers and facilities that serve people with intellectual and developmental disabilities</b> 303-692-2926 1-800-886-7689, ext. 2926		

