

Know Your Rights

Children and Minors



As a minor receiving care, you, along with your parent/guardian, have the right to:

- Be involved in all decisions involving your care.
- Undergo screenings and assessments that are understood by and considerate of you.
- Engage in service planning that involves you and supports transition to other services or settings, as needed.
- Give informed consent for all treatment and procedures.
- Receive care that is free from discrimination.
- Know the members of the team providing your care.
- Know who to contact with complaints related to your care and the freedom to do so without fear of it affecting your care.
- Sign an advance directive (living will), if allowed by law, and expect it to be followed by your healthcare team, if legal to do so.
- Receive, upon request, the estimated cost of care.
- Be informed about any teaching programs involved in your care and consent to or refuse involvement.
- Receive care in a safe setting that is free of abuse.
- Be free from the improper application of restraints or seclusion.
- Be notified when any referrals have financial benefit for current care facility.



If you feel your patient rights have been violated,

You can file a complaint with any of the following:

BEHAVIORAL HEALTH ADMINISTRATION

- 🌐 [Online Form](#)
- 🌐 [Online Form \(en Español\)](#)
- ✉ CDHS_BHA_complaint@state.co.us
- 📞 303-866-7191

CHILDREN'S HOSPITAL COLORADO

- 🌐 [Online Form](#)
- 📞 720-777-1010 for Denver Metro locations
- 📞 719-305-1010 for Colorado Springs location

DEPARTMENT OF REGULATORY AGENCIES (DORA) COLORADO CIVIL RIGHTS DIVISION

- 🌐 [Online Form](#)
- ✉ DORA_CCRDInvestigations@state.co.us
- 📞 303-894-2997

DEPARTMENT OF REGULATORY AGENCIES (DORA) DIVISION OF PROFESSIONS AND OCCUPATIONS

- 🌐 [Online Form](#)
- ✉ dora_dpo_licensing@state.co.us
- 📞 303-894-7800

COLORADO DEPARTMENT OF PUBLIC HEALTH AND ENVIRONMENT

- ✉ cdphe.hfdintake@state.co.us
Subject line: [Relevant health care entity type],
Complaint Intake
- 📞 See entities below:

Ambulatory Surgical Center 303-692-2827	Assisted Living Residence 303-691-4045 1-800-886-7689, ext. 4045	Dialysis Center 303-692-2827
Home Care Agency and Hospice 303-692-2910 1-800-842-8826	Hospital 303-692-2827 1-800-886-7689, ext. 2827	Nursing Home 303-692-2442 1-800-886-7689, ext. 2442
Providers and facilities that serve people with intellectual and developmental disabilities 303-692-2926 1-800-886-7689, ext. 2926		

