



Roads to Recovery

Erin Atencio, Director Roads to Recovery, MO

Chris Richardson LCSW, Director of Crisis Service Bureau, DPD

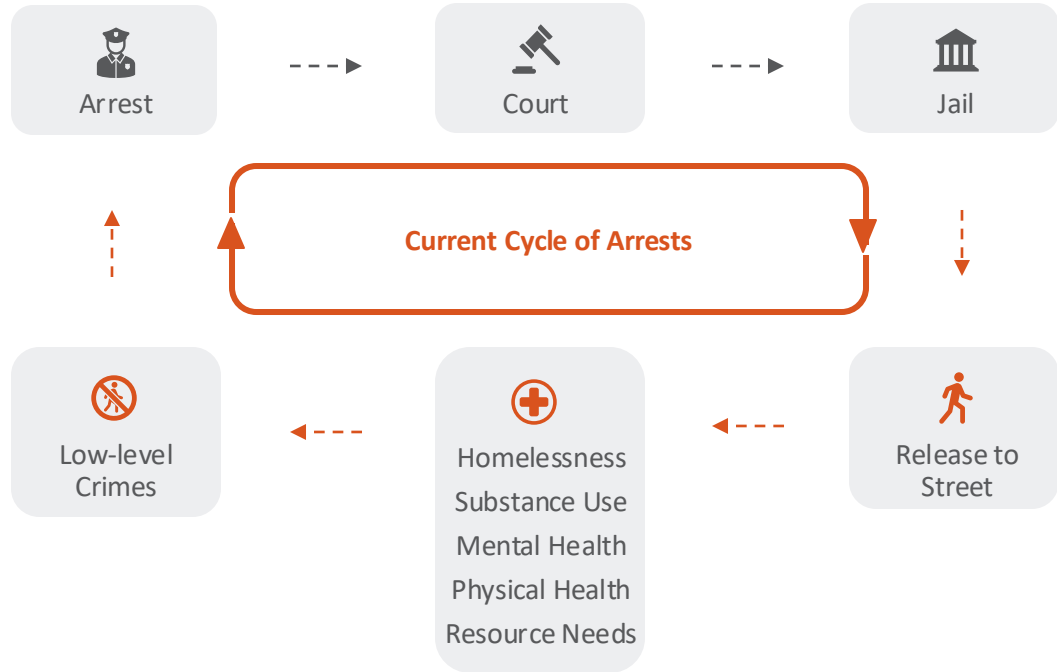
Mayor Johnston's Citywide Goals

Roads to Recovery is a mayoral initiative designed to support people involved in the criminal justice system who are struggling with addiction and mental health.

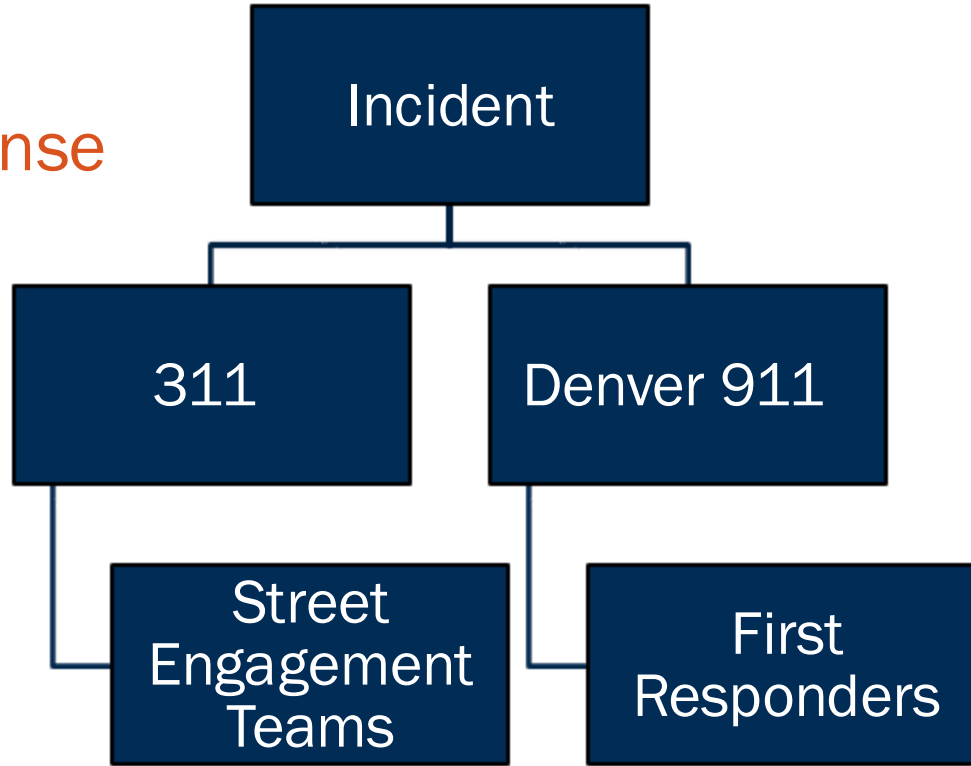


The Problem: Current Cycle

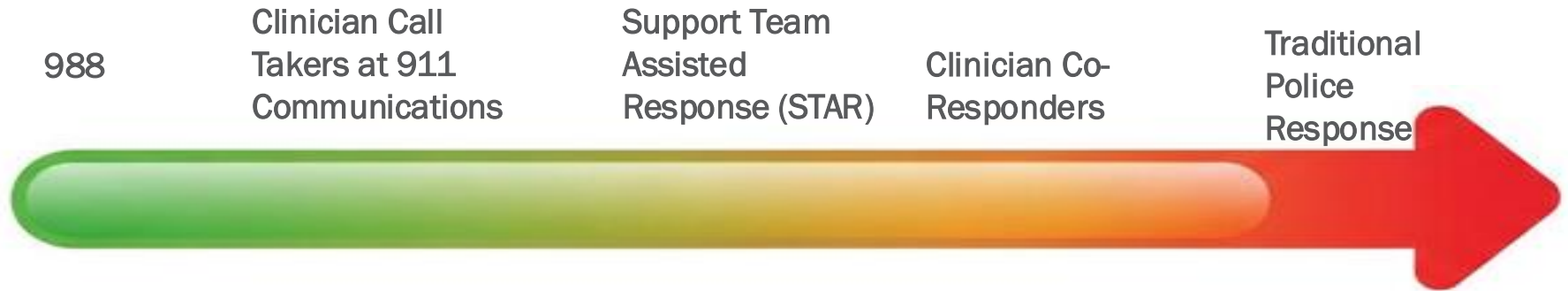
Many people struggling with addiction or mental health end up **locked in a cycle of arrests and incarceration**, often for low-level crimes like trespassing and drug possession.



Outreach and Clinical Response Overview



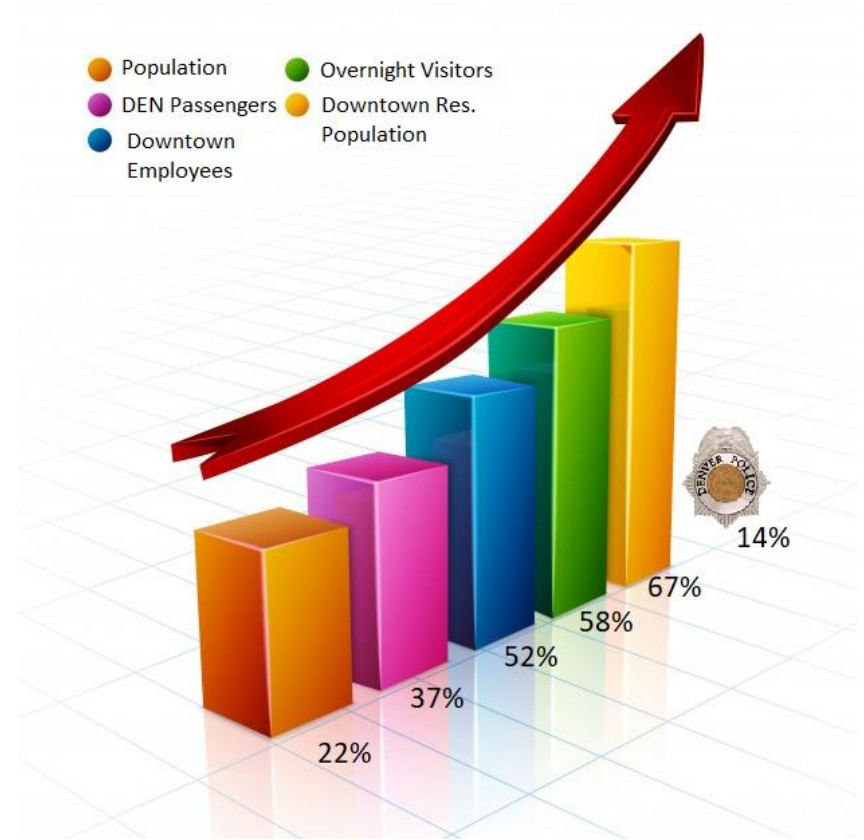
911 Dispatch Options



Our objective is to utilize the least intensive dispatch option possible based on the circumstances and safety risk associated with the call

The Need for a New Approach

- Significant population growth in a short period of time
- Mental health related calls were up 17% against our 3-year average going into the pandemic



Different Response, Same Goal

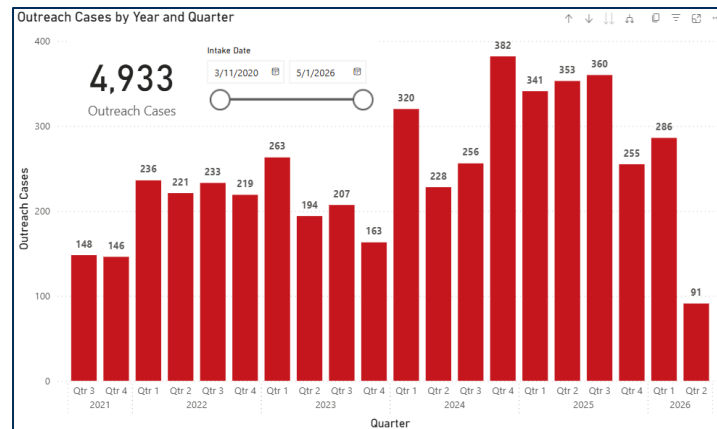
STAR Operations and Community Connection

- 7 days a week, 6 a.m. to 10 p.m.
- Up to 5 vans in service
- People are connected with follow-up care and case management through the STAR Community Partner Network.



Co-Responder and Outreach Care Coordination

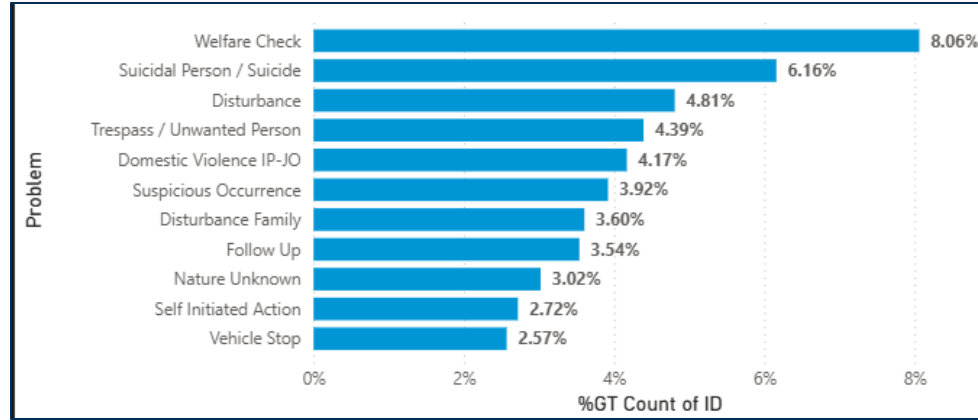
- 7 days a week, 6 a.m. to 12 p.m.
- Up to 7 units in service at given time
- People are connected with follow-up care and case management through the OCC Program.



Crisis Intervention Response Unit Outcomes

Responded to 50K calls for service

- Hx 2% Arrest
- .014 Officer complaint
- 11% of encounters end in an M1
- 10 year Anniversary



6.75

Median Response Time

43.99

Median Time on CFS

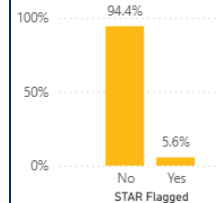
33.75

Median Time on Scene

52.21K

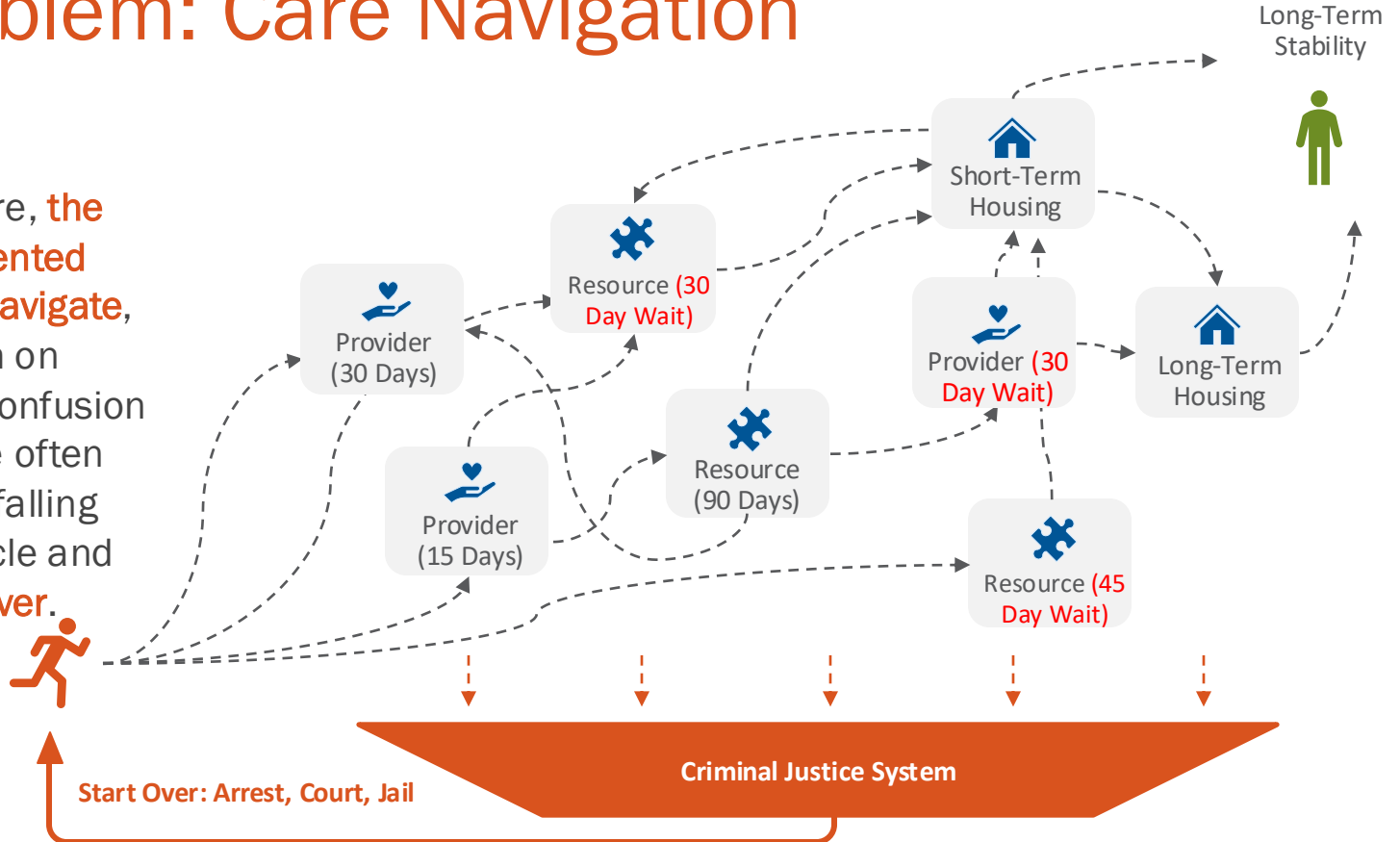
Count of ID

STAR Eligible CFS



The Problem: Care Navigation

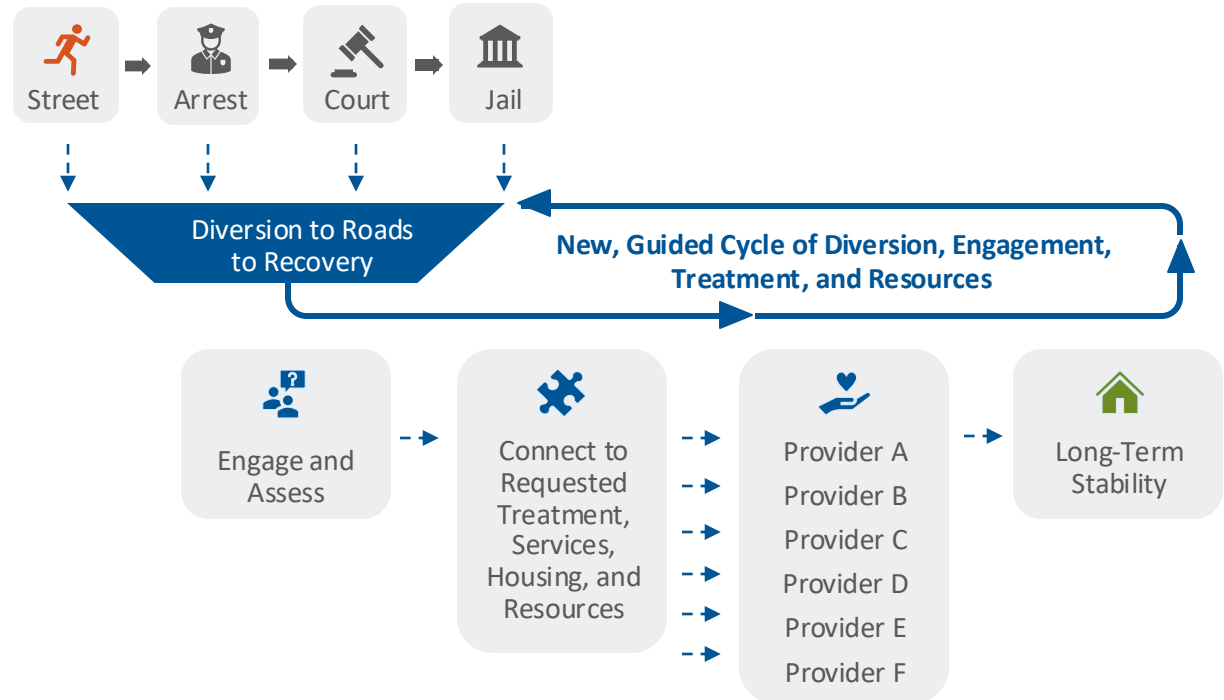
While many are connected to care, **the system is fragmented and difficult to navigate**, placing a burden on those in need. Confusion and gaps in care often result in people falling back into the cycle and **having to start over**.



The Solution: Roads to Recovery

Instead, we **lift people out of that cycle** before additional contact with the criminal justice system.

People struggling with addiction or mental health enter a coordinated, high-touch system for immediate **intervention, treatment, and stability.**



Roads to Recovery Strategies

Street Engagement

Focus Areas

Direct Access

Move away from a referral-based system towards near-immediate access to care.

Intensive Case Management

Support participants continuously as they navigate their path through mental health and addiction.

Appropriate Care and BX Access

Provide a menu of options to ensure the appropriate care for each participant. Hospital partnership and civil certifications

Re-Entry

Create a pathways for service connection upon release from jail.

Community of Practice

Quarterly meetings



DENVER
THE MILE HIGH CITY

Roads to Recovery Intensive Case Management

Progress of the Roads to Recovery Case Management team in connecting individuals to services, supporting stable well-being, and providing alternatives to jail.
Jail data begins January 2021. Program data begins January 2024.

Across our:

153 and **254**

Currently Active Total Participants

There have been:

10,906

Successful Contacts

Leading to:

362

Service Connections

The average participant has spent:

94

Days in services per 6 months

and
92

Days indoors per 6 months

The average participant BEFORE enrolling in Roads to Recovery:

1.4

Bookings per 6 months

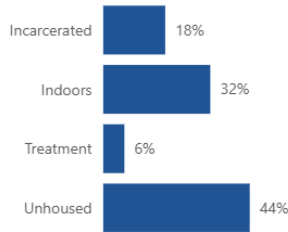
102.9

Days between Bookings

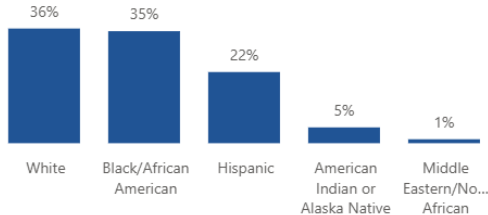
39.8

Jail days per 6 months

Client Housing - Program Intake



Client Race



The average participant AFTER enrolling in Roads to Recovery:

0.4

Bookings per 6 months

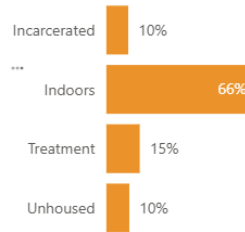
138.8

Days between bookings

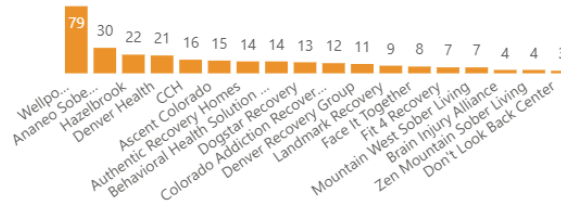
21.9

Jail days per 6 months

Client Housing - Most Recent



Connections by Provider (at least 3 connections)



Housing & AIMH

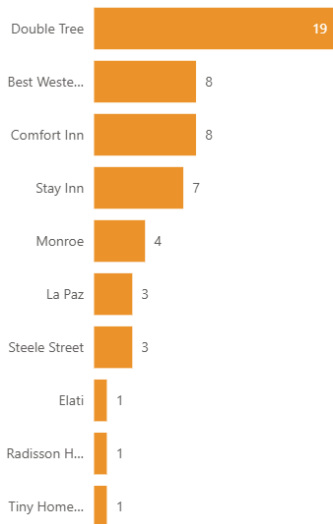
AIMH Stats (For Active & Formerly Active Case Management Participants)

55
Current AIMH Count

138
Average Number of Days Spent in AIMH Sites

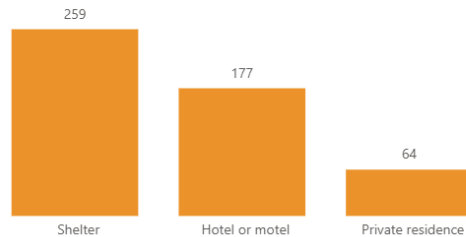
57%
% of Clients that have used AIMH site

Current AIMH Enrollment



Housing Stats

Average Length of Housing Episodes By Location Type



178
Median Days Housed After Homeless/Jail

4
Medians Days Before Indoors When 1st Unsheltered

75%
Percentage of Non-Incarcerated Days Spent Indoors

4
Median # of Successful Contacts to 1st Indoors

Thank you!



Erin Atencio: erin.atencio@denvergov.org

Chris Richardson: chris.richardson@denvergov.org

Elise Matatall: elise.matatall@denvergov.org